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## Delta – New Upgrade Policy

Travelers on Delta now can buy upgrades as separate purchases after making reservations. Regardless of where they bought their ticket, travelers can upgrade to Delta Comfort+, First Class or Delta One as an ancillary purchase through the Delta website or the carrier's reservations phone line. They also can use different cards; for example, a traveler whose company policy does not allow upgrades could use a corporate card for the flight and a personal card for an upgrade.

In addition, Delta is allowing travelers to upgrade multi-leg journeys by segment. For instance, if a traveler had a short flight to Atlanta that connected to a longer flight, he or she could opt to upgrade only the longer leg rather than upgrading the entire journey, as was previously required.

Delta plans to make the shopping capabilities available through the Fly Delta app eventually, as well.

The carrier also introduced seat selection to the upgrade process for SkyMiles Medallion Members. When an upgrade clears, members can select their seats from a seat map or decline the upgrade if a desirable seat is not available.

In order for a traveler to upgrade themselves, they can contact DL and will be asked to provide their credit card, address and security code on the card.

Basic Economy fares are still the no frills, no upgrade (even if you are diamond). We have rules in place to block economy fares, but always look at the cancellation policy before booking, in case one gets through.